

IVO *Cabinets
&
Surfaces*



CUSTOM COUNTERTOPS

COUNTERTOPS FABRICATED YOUR WAY

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INTRODUCTION

IVO Cabinets & Surfaces is a small, locally owned & operated countertop & cabinet manufacturing company. Our team takes pride in fabricating custom countertops for our community. We strive to make your countertops, your way.

With over 25 years of cabinet crafting knowledge & experience, we decided in 2012 that fabricating countertops was a crucial component in completing your space. We would love to share the IVO countertop experience with you.

"Do not neglect the gift you have..." -1 Timothy 4:14

Viktor Dimov - CEO & Business Owner



CUSTOM COUNTERTOPS

Our Custom Countertops Are Made

In-House in our **Fab Shop**

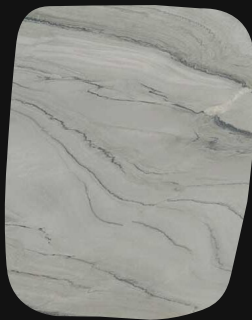
We offer a wide range of surface options to fit any style. Choose from our selection of natural or manufactured countertop options to start building your dream space.

Countertop Materials

Samples included but not limited to*



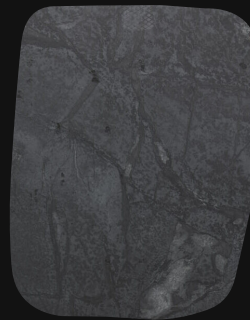
Granite



Quartzite



Marble



Soapstone



Quartz



Dekton



Porcelain

From Granite to Quartz, we are dedicated to the precise selection, measurement, fabrication and installation of your countertops.

Natural Vs. Manufactured



Quartzite

Our natural custom made countertops are quarried from the earth & because the patterns are unpredictable, no two stone slabs appear to be the same. Materials like granite & quartzite are formed when exposed to extreme pressure & heat, causing busier patterns throughout the stone.



Quartz

Our manufactured countertop materials like quartz & dekon are less busy in appearance as they are man-made and simulated to look that way. While they are made in a similar way, quartz is not as compact and heat resistant as Dekton.

Decorative Edges

Edges included but not limited to*



Eased



Pencil



Half Bullnose



Ogee



Mitered



Waterfall

While your countertop material should be chosen first, your countertop edge should be a close second as it is a direct correlation to the functionality of your space. Different edges are often categorized as standard, upgraded or specialty profiles.

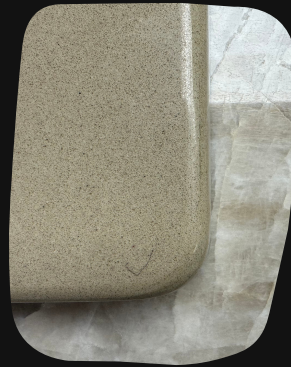
Corner Radiuses



90 Degree



1/2 Inch



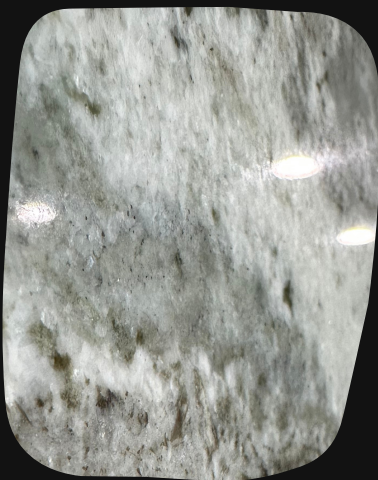
1 Inch



1 1/2 Inch

Choosing your corner radius should be based on the type of traffic in your space. Example: A 90 degree angle radius would not be ideal for a high traffic area in a household with children. To prevent injury or bruising, a half inch radius would be more suitable in a kitchen space.

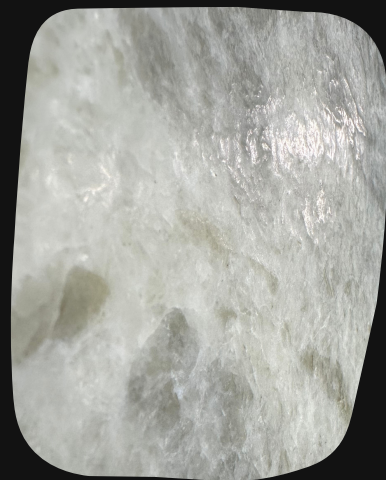
Finishes



Polished



Honed



Leathered

You can even customize your countertop finish! We offer the polishing, honing & leathering of countertop surfaces.



DIY 1 Year Sealer

Sealer

Natural stone countertops require sealer as often as every year where as manufactured countertops do not. We offer extended sealers for maintenance free longevity.

Natural Stone requires sealer because it is porous and can absorb any liquids and can potentially stain. Sealing your countertops also helps prevent chipping on more fragile material and adds appeal to darker material like soapstone.

1 Year - Included

5 Year - \$199

15 Year - \$585

Custom Work

We also offer custom stone projects like dog & cat pet bowl stands, planters, trivets, & stone engravings.

For more niche related pieces like fireplace hearth strips, window sills & shower pieces, please contact our design team to schedule a pick up order!



Quartz Pet Bowl Stands



TEMPLATING



Setting up a laser template provides us with the exact measurements we need to fabricate & install your custom countertops accurately.

Slab Approval

We will not cut your material without a slab approval. All material will look different, despite being cut from the same type of stone.

We want make sure that the slab that arrives is to your liking before we send it to fabrication.



IVO Slab Yard

Layout

Using precise technology such as *Alphacam Software*, we are able to cut exactly what your countertop layout looks like!

Seams



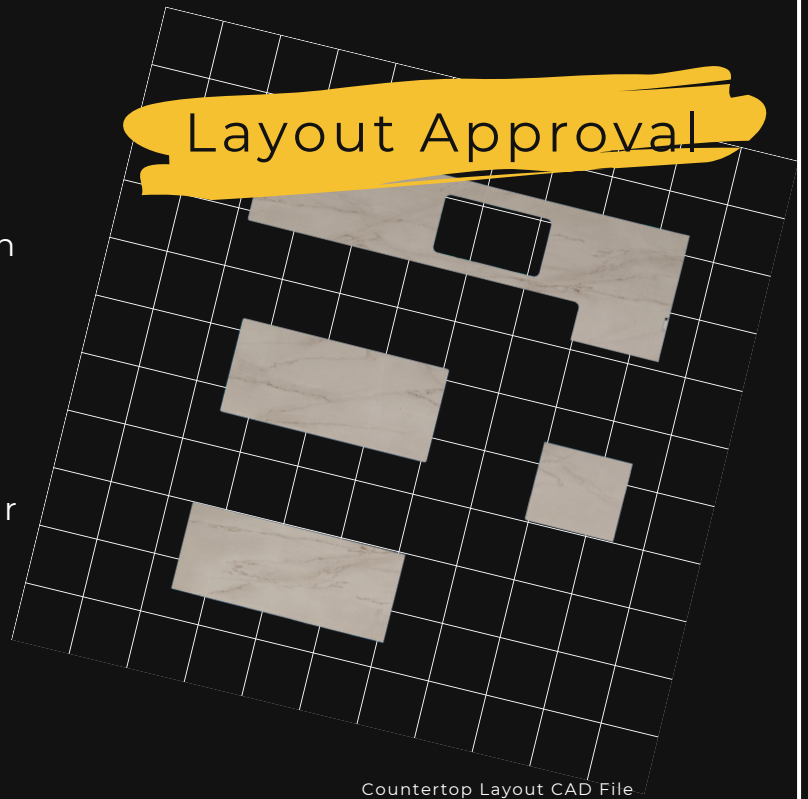
Seam in a Quartz Countertop

We strive to make our countertops look as seamless as possible. Our programming department takes special care to avoid any seams when cutting for new countertops, however sometimes a seam is unavoidable. We make sure that when placing a seam, that we have the approval to cut the seam as is.

Adjust your countertop layout until you love it! Our stone layouts map exactly where each piece of stone is going to be installed.

Our programming team takes great effort in making sure your space looks great, but also utilizes as much of the slab material as possible!

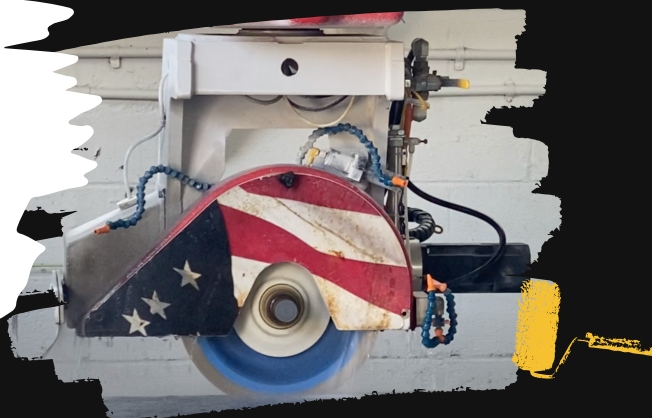
Layout Approval



Countertop Layout CAD File

We offer the option to waive a layout to further the installation process ONLY if slab approval has been completed. Layout approval cannot be waived if slab has not been approved.

IVO FABRICATION



Saber CNC Cutting Machine - Fab Shop

Our Fab Shop

Our Fabrication Shop is fully equipped with a cutting & polishing CNC system so we can get you your dream countertops as soon as possible. This allows for faster lead times & happy homeowners!

During the cutting process, our CNC cutting system uses water to wash away debris & suppress stone dust. Water prevents the stone from clogging & from releasing crystalline silica into the air & also prevents the stone from cracking under pressure!

Our CNC polishing system, Titan uses the same water backed practice to smooth your countertop & add its' decorative edging. Sink & cooktop cutouts require special hand polishing to reduce possibility of cracking. Once polished, your countertop is all set for installation.



Titan CNC Polishing Machine - Fab Shop

Fabrication Process

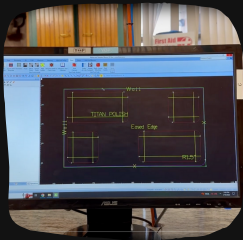
Once design has been completed and material has been ordered, there are 4 main stages that an IVO countertop goes through before it reaches your home:

1. TEMPLATE



We always make sure to template your space for the most accurate amount of square footage of your material to use. *We offer rough estimates based on provided square footage & measurements.

2. LAYOUT



With your template measurements, we create a layout & CAD file for our CNC machines to read. This file tells our machines exactly where to cut & polish your material.

3. CUTTING



Using our Saber CNC cutting system we make sure to cut all your necessary stone pieces including sink cut outs. We strive to utilize most of your material so that little of it goes to waste.

4. POLISHING



While running our Titan CNC Polishing system, we are able to carve out the accurate decorative edging & corner radius for every countertop without having to worry about human error.

IVO INSTALLATION

IVO Cabinets & Surfaces offers installation on all our custom countertop products because we offer a limited lifetime warranty to cover any potential changes or defects in color or wood quality for the life of your home.

Removal

Before heading out to your home, we always make sure to offer removal of your existing countertops. *See Design Team for details.



Cabinet Leveling

We offer a cabinet leveling service up to a 1/4 of an inch, absolutely free. Leveling your base cabinets before countertop templating is strictly enforced as it provides us with the accurate measurements required of the space. We cannot install countertops on unlevelled cabinetry.



Installation

With years of experience fabricating and installing countertops combined with advanced technology & highly specialized tools, we are able to deliver high-quality & precise installations.



Clean Up

We'll never leave you with a mess! The IVO Team is equipped to haul away all your demo waste. Rain or shine or if you live in Upstate NY - SNOW, we'll always leave your home cleaner than you left it.

Your time is valuable to us! We want to make sure your IVO countertop experience is professional from start to finish.





WARRANTY & CARE

Countertop Maintenance

Bar Keepers Friend™ is a PH neutral, nonabrasive cleaning product to keep your surfaces clean without affecting the finish.

Prolonged use of any cleaner, including dish soap, can leave a dull film on a polished surface.

1. In a spray bottle, mix 5-6 drops of mild dish soap and rubbing alcohol with water to create a cleaning solution. Shake it and spray. NOTE: Make sure to shake before every use.
2. Before utilizing your cleaning solution, make sure your surface is free of food debris & stains. Wipe down your countertop surface with cleaning solution.
3. Dry and buff your natural countertop thoroughly with a microfiber cloth or soft terry cloth towel to avoid streaking.
4. Shine and disinfect with a water and isopropyl alcohol solution. Mix together a 50:50 solution of water and 91% isopropyl alcohol to periodically disinfect your stone countertops, remove soap residue, and restore shine. Spray onto the surface, allow to sit for 3-5 minutes, dry with a clean microfiber cloth.

15 Year Residential Limited Warranty

IVO Cabinets & Surfaces is committed to providing all consumers with quality countertop products and stone solutions. IVO warrants its' products to the original homeowner to be free from defects in material and fabrication under residential use for 15 years from the original date of installation.

How to replace/repair a Product Under the Terms of This Warranty? After inspection, if necessary, our professionals will either replace or repair the defective product.

This warranty does NOT cover naturally occurring characteristics of stone materials such as color variation, stains, water lines, surface marks or natural aging, which may include darkening on some colors, loss of shine on edge or surface and chips in high use areas. Nor does it cover damage caused by instances beyond our control such as settlement, fire or acts of nature, which may cause stress cracks, fissures, or surface p out

If you need to schedule an assessment or would like to make a warranty claim, please contact our Customer Service Representatives by email or telephone. All warranty claims must include a copy of the original receipt/contract and a description with the nature of the problem.

Every client makes IVO possible & we appreciate your business. Thank you for your continued support!

A stylized, handwritten signature in black ink, likely belonging to Viktor Dimov, the CEO and Business Owner. The signature is fluid and cursive, with a large loop at the end.

Viktor Dimov - CEO & Business Owner

GO BEYOND THE LIMIT



We stand behind our craft so that you get the space you
deserve!

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&
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