

Choosing a custom countertop can be a great experience if done right! Taking the time to select your material, edge profile, corner radius, and countertop finish will ensure that you love your countertops for years to come. We aim for every client to enjoy our products in their home, and with this breakdown, clients can choose a countertop worry-free. **Here's what you can look forward to:**

1. Showroom Visit and Countertop Samples: Visit our showroom to see a range of countertop materials and styles. While we may not have samples of every stone, clients can get a good idea of the options available.

2. Inspiration Gathering: Explore our inspiration boards and photos to get ideas for your countertop design. Discuss your preferences and vision with our experts to refine your choices.

3. Slab Availability Check: We'll check the availability of slabs for your chosen material to ensure its accessible for your project.

4. Rough Quote Based on Provided Measurements:

Provide us with your measurements, and we'll give you a rough estimate of the cost based on the chosen material and design elements.

5. Template and Formal Estimate: Once you're ready to move forward, we'll schedule a template appointment to secure the exact square footage needed. You'll receive a formal estimate detailing all costs and specifications based on the template.

6. Signups, Design Sheet, and Sales Agreement, Photography Permission, Capital Improvement: Complete signups and review the design sheet, ensuring all details are accurate. Sign the sales agreement to confirm your project. Signing a certificate of capital improvement deducts the tax from invoice because we are providing a service. We ask that all clients sign a photography permission form to take photos of the completed project for social media & our records.

7. Half Down Payment: A deposit of half the total amount estimated is required to order the stone and proceed with your project.

8. Slab Approval: Before fabrication begins, you'll have the opportunity to approve the ordered slab chosen for your countertop.

9. Layout Approval: Review the layout of your countertops to ensure it meets your expectations before fabrication.

10. Final Payment: The final payment must be made three days prior to the scheduled installation date.

11. Installation: Our team will professionally install your custom countertops, ensuring a perfect fit and finish. With this comprehensive process, you can confidently choose your custom countertops, knowing that every detail has been carefully considered to meet your needs and preferences.

Please retain a copy of this document for reference.